

# What makes SoftScan different?



Established as an independent company in 2003, SoftScan has remained profitable from day one providing an award-winning, hosted email security service that provides protection against known and unknown viruses, spam and other email threats.

Covering the UK, Scandinavian and German markets, SoftScan now supports in excess of 1 million users across the private and public sectors in more than 100 countries, and handles several million emails every day.

## Specialist market focus

The key to this success lies in SoftScan's continued focus on its hosted email security service; paying close attention to its customers and delivering intelligent security solutions and measurable business benefits.

## Managed security solutions experts

SoftScan technical teams are experts in their field. They are part of ClamAV virus specialists' team, and remain active in the anti-virus community, analysing new viruses, releasing signatures and regularly contributing to the security debate in the media. In fact, readers of SC Magazine, the industry's leading trade press publication, voted SoftScan's anti-spam and content filter the best in Europe in 2006.

## The importance of customer relationships

SoftScan do not use technical call centres abroad. Customers benefit from local language support and are able to give valuable feedback to the company; a relationship that bears fruit in the quality of the products SoftScan delivers.

Customers have a direct influence on the products and services they receive. What's more, 96% customer satisfaction levels are recorded in surveys carried out every year.

## Intelligent security solutions

SoftScan's security solutions make use of market leading virus scanners. Each has its own speciality and delivers rapid anti-virus updates.

By combining three market leading virus scanners SoftScan delivers one of the most effective virus and spam filters in the world. In addition, customer's benefit from SoftScan's proven heuristic scanner, Paranoid. Capable of intelligently scanning and assessing viruses as yet undetected by conventional scanners, SoftScan delivers zero-day protection.

SoftScans' e-mail security service has been certified by West Coast Labs at the highest level, Checkmark Premium.



# 100% Guarantee

## 100% Guarantee

Everything is backed by a written Service Level Agreement (SLA), which guarantees 100% protection against viruses. This guarantee is among the very best in the industry.

## Unrivalled configurability

SoftScan offers a hosted web-based solution, easy to set up and offer exceptional configurability. Customers tailor their security according to local legislation, company policy or personal preferences, enjoying complete control over the email content that reaches their end users.

SoftScan's email storage solutions enable total streamlining of information management, helping organisations to meet their auditing and compliance responsibilities.

## Financial benefits and peace of mind

By routing their email through SoftScan, organisations save money; their staff experience greater peace of mind and their productivity increases inside the organisation. As a result, the organisation is more profitable. SoftScan updates its virus and spam protection every 15 minutes, relieving customers of the worry and freeing them up to carry out other important tasks.

The SoftScan web-hosted service requires no expensive servers (in larger organisations this saves on storage space and utility costs in frequently over-crowded data centres) and no time-consuming software installations.

The SoftScan solution is competitively priced, so why pay more when you can pay less and get the best?

When looking for an anti-spam solution, are you looking for a provider ...

- that is financially healthy?
- focused on customer needs – not ROI for shareholders or venture capitalists?
- where the technical team is active in the anti-virus community and regularly contributes to the security debate?
- that offers measurable business benefits?
- where you can have a direct influence on future products and services offered?
- that guarantees 100% protection against viruses?

A provider who offers a solution ...

- that has been voted the best in Europe?
- that is certified Checkmark Premium?
- with a very high customer satisfaction?
- which can easily be configured to your exact needs?
- that requires no updating of software or installation of expensive servers?
- that delivers email disaster recovery functionality?
- that is competitively priced?

*If so, SoftScan could be the solution for you*



SoftScan UK  
+44 (0)20 79 56 20 29  
www.softscan.co.uk