

SoftScan Outgoing E-mail Scanning

Guaranteed virus-free e-mail communication

With the SoftScan Outgoing Scanning service you can guarantee your customers and other business contacts that their e-mails virus free.

Why Outgoing Scanning?

Most companies today are very much aware of the importance of scanning inbound mail-traffic, but at the same time forget to check outgoing emails. Sending out viruses, even if the activity is occurring surreptitiously, is not only bad for your company's reputation, but if the message is stopped by the recipient's email security you may not realise that it did not reach its destination. With the SoftScan Outgoing Scanning service, you no longer have to worry.

What we do

When scanning your outgoing emails, we use three leading antivirus-scanners and our own developed scanner, Paranoid. In this way we ensure that emails sent from your network are free from viruses.

With SoftScan Outgoing Scanning there are several advantages:

- **Guaranteed protection:** You can be sure that all your emails are sent without viruses. You get guaranteed protection against all known viruses by four antivirus-scanners (ClamAV, Kaspersky, Trend Micro and SoftScan Paranoid), which are continuously updated. (Which scanners are used depends on your selection for inbound emails).
- **Protection from unknown viruses:** SoftScan's unique intelligent scanner, Paranoid, constantly analyses patterns in the emails that are sent and stops as yet unknown viruses before the conventional scanners have updated their filters.
- **Protection from blacklisting:** When SoftScan scans your outgoing emails, you are not at risk of having your outgoing IP-numbers blacklisted. Your emails are passed on to the recipient through one of SoftScan's IP-numbers.
- **Direct response:** You can setup the system to automatically receive notification, if one of your outgoing emails is infected with virus.
- **User-friendly administration:** SoftScan's web based administrator's console allows you to navigate and set-up the solution to reflect your own email policy, personal preferences or local legislation. In the administrator's console you will also find statistics about all outgoing emails.
- **Additional backup:** If SoftScan cannot contact your mail server, you are immediately notified and all emails are queued on SoftScan's servers for up to 7 days.
- **Customisable disclaimers:** Simple customisation of outgoing disclaimers, ensuring full legal compliance with the Companies Act 2006.
- **Free support:** Free technical support within business working hours is included in the price.